



## THAC CARES

At Thomas Hassall we proactively seek to empower our students to speak up about any concerns they may have. Students have concerns about all sorts of things: friends, family, staff, facilities, and learning.

Student safety is our top priority. We strive to provide a safe environment for all our students to learn and thrive. Listening to our students is the key to understanding their thoughts and experiences. When students feel heard and valued on all matters, small or large, it creates an environment of trust. This creates a child-safe culture, so when significant issues arise, students feel safe to talk about what has happened.

We want to partner with our parents and carers to make sure your child knows how to speak up if they have any concerns.

We encourage students in Junior School to speak to:	We encourage students in Senior School to speak to:
<ul style="list-style-type: none"> <li>◦ their classroom teacher</li> <li>◦ any trusted teacher</li> <li>◦ the Deputy Principal: Mrs Wheeler</li> <li>◦ the Director of Welfare: Mrs Singles</li> <li>◦ our College Counsellor: Miss Bjelan</li> </ul>	<ul style="list-style-type: none"> <li>◦ their PC teacher</li> <li>◦ any trusted teacher</li> <li>◦ their Year Advisor</li> <li>◦ their Head of House</li> <li>◦ the Deputy Principals: Mr Butler or Mr Young</li> <li>◦ the Director of Wellbeing: Mr McCormack</li> <li>◦ Coordinators of Student Growth and Welfare: Mrs Nalla or Mr Schrack</li> </ul>

Sometimes students have concerns but are too afraid to speak up. They might worry they'll be picked on or there might be repercussions from complaining. Students might have issues that really bother them, but it might seem trivial to other people. An anonymous way to give feedback can help students to raise these issues.

At Thomas Hassall we have 2 anonymous ways for students to raise concerns at the College.

- A letterbox in the Junior School Library
- Online "THAC Cares" - accessed from the Student Dashboard - available Term 4 2023 for Year 7-12 and Term 1 2024 for Year 5-6.

Students can choose to be anonymous or to include their details when raising concerns. Where a concern is raised anonymously, it might prevent the College from fully investigating or reporting findings back to the student.

At Thomas Hassall we are committed to best practice, ensuring students are heard and taken seriously. While it may not be easy to deal with anonymous complaints, the College is committed to giving students a way of making anonymous complaints as part of our broader College ecosystem of student complaint options.

Talking to your children about how they can raise concerns at school, empowers your children to speak up, and helps to embed our child-safe culture.