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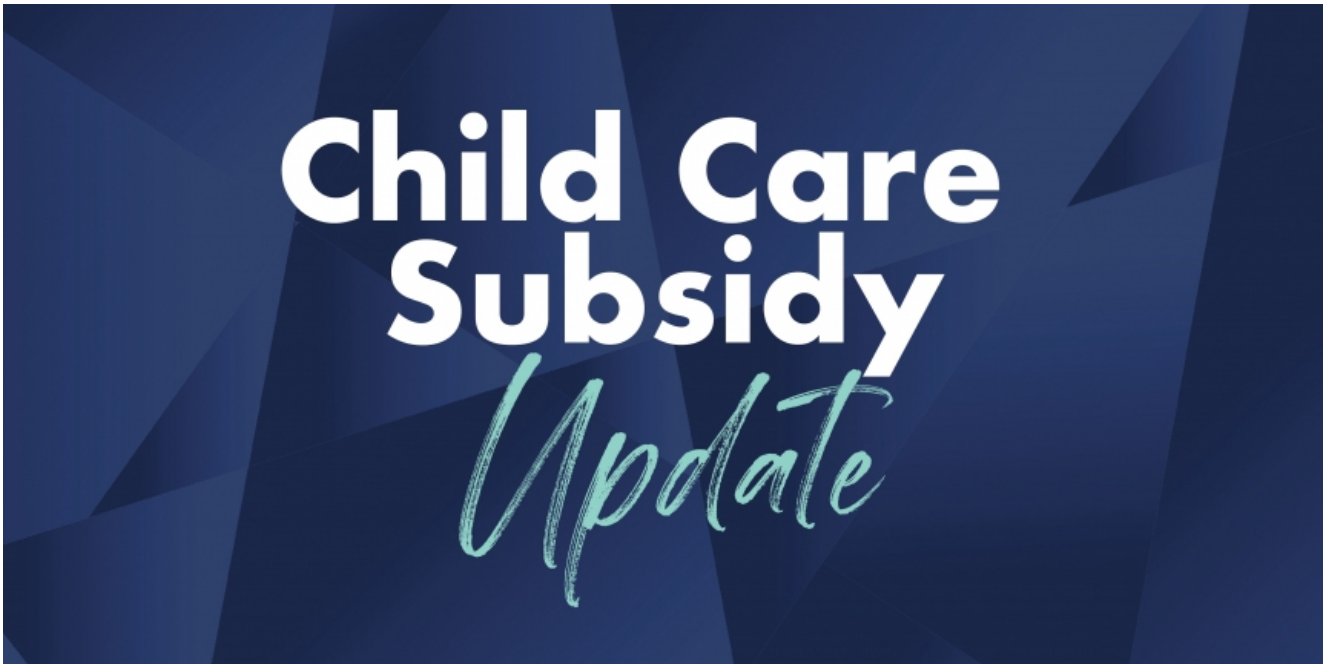
- 

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Great News!



From 10 July 2023, **child care will be cheaper** for most families.

If your family earns under $530,000, you'll get an increased Child Care Subsidy (CCS).

Our Before, After School and Holiday programs are designed to support school communities and busy families. We provide an engaging and educational environment for children to form friendships, learn life skills and prepare them for life beyond the classroom.

The changes to CCS will provide up to 50% off fees! This means even more families can access quality programs such as our 'Rise then Shine' before school program, 'Stay and Play' after school program, and our Ultimate Playdate School Holiday programs at a very affordable rate.

All of our 460+ services across Australia are registered and approved by the Australian Government to ensure parents at our services can access CCS.

In most cases, you don't need to do anything to get the increased rate. If you get CCS, changes to your CCS will be automatically applied from 10 July 2023.

What if I don't currently get CCS and want to apply?

If your family earns under $530,000 and meets the following requirements, you'll get an increased Child Care Subsidy (CCS) from 10 July 2023.

You or your partner must meet all of the following:

- care for your child at least 2 nights per fortnight, or have 14% care
- are liable for fees for care provided at an approved child care service. Every centre we run across Australia is registered and approved by the Australian Government
- meet the residence rules.

Your child must also meet both of these:

- immunisation requirements
- not be attending secondary school unless an exemption applies.

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How much can I get?

The Child Care Subsidy amount you're eligible for will be based on the following:

- your family's income
- the hourly rate cap based on the type of approved child care you use and your child's age
- the hours of activity you and your partner do
- the number of children in your care.The amount of subsidised childcare you can access per fortnight applies to each child.

You can use this Payment and Service Finder to estimate how much Child Care Subsidy (CCS) you may get.

How do I make a claim?

You need to set aside about 30 minutes to do the following:

1. Create a MyGov account and link it to Centrelink. If you've claimed a payment before, you can use your Centrelink Customer Reference Number (CRN) to link Centrelink to myGov.
2. Provide your identity. You can do this by providing one document from each of the following lists:
   a) Australian birth certificate, Australian citizenship certificate, Australian passport, Australian Visa
   b) Australian driver license, Australian Certificate of Registration by Descent, ImmiCard
   c) You may also need to enter some details from your Medicare card.
3. As you complete your claim, you may be asked for certain documents or information. These will show as required in your claim. Documents may include:

   Tax File Number, child's birth certificate, financial records, employment details (payslip) Health Card, relationship status, residence details if you have lived outside of Australia.
4. Confirm your enrolment by asking your childcare service for your enrolment details then confirm them by using your Centrelink online account through myGov. Select Family from the menu, followed by Child Care then Enrolments.

For help, use this online guide to confirm your child's enrolment details.

What happens next?

Once your claim has been processed you will receive an Assessment Notice either by regular mail or via your MyGov Inbox.

The Assessment Notice will inform you of the following:

- if you're eligible
- the childcare fee assistance you'll receive
- the annual cap that applies to you
- the withholding amount.

If you are eligible, the payment will be automatically applied to the fees billed by your childcare service. You don't have to do anything else.

It is your responsibility to then keep your information up to date. You can do this by regularly checking your details are correct in MyGov and tell them if:

- your family's income changes
- your or your partner's activity levels change
- your relationship status changes
- there are any other changes to your or your partner's circumstances.

Your information about your family circumstances needs to be accurate so you receive the correct amount of CCS.

How can I get help?

If you get stuck or need any assistance, give us a call on +61 1300 395 735

If you require more information about the changes to CCS, go to servicesaustralia.gov.au/changes-if-you-get-family-payments

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